



Coronavirus Update

Packaging Changes Necessary During the COVID-19 Pandemic

Diversey North America continues to experience extreme levels of product demand during the COVID-19 pandemic. As the production of key products has ramped up, it has been determined that packaging changes are necessary to address critical component shortage issues. Diversey's goal is to be able to continue to provide products as quickly as possible during this time of great need. To do so will require significant flexibility in the types of packaging materials and components used in production.

Below you will find details of component changes that are going into effect immediately. Over the next several weeks, customers can expect to receive a mixed inventory of these products as they make their way from production to distributor to end-user/operator.

[Trigger Sprayer Count Reduction](#)
[Change to Spin on Caps](#)
[Lid Change on Oxivir Tb Wipes \(US Only\)](#)



Trigger Sprayer Count Reduction: Diversey is experiencing a shortage of trigger sprayers that are included with 32 oz./946 mL ready to use products. For Diversey to be able to meet the increased demand levels, the number of trigger-sprayers included with these products will be reduced from 2 per case to 1 per case. SKU numbers will not change.

In a further effort to preserve available trigger-sprayers for production, Diversey empty spray bottles and silk screen printed bottle SKUs that are traditionally sold in cases with 12 bottles and 12 trigger sprayers will have the trigger count reduced to 4 per case. SKU numbers will not change. This change will be implemented as the existing inventory is depleted.





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Change to Spin-on Caps: Due to a shortage of flip caps used on certain Diversey products, all 32 oz./946 mL bottles will now come with a CT (continuous thread) cap installed on each bottle. For a period of time customers may receive the various configurations list below depending on the current supply levels at the time of production. SKU numbers will not change.

Configuration 1 (Preferred): Each bottle will have a spin-on cap and there will be two white flip-top caps included in the case. Flip tops included may have smooth or ribbed sides.

Configuration 2: At some times, based on the product demand and fluctuations in component availability, each bottle will have a spin-on cap only – with no flip-top caps included. Diversey understands this is the least preferred configuration for customers and it will only be utilized when absolutely necessary.

Configuration 3: Caps on Diversey products are traditionally white in color. Depending on the availability of approved flip caps from suppliers, Diversey may choose to substitute flip caps that are a different color.

Please note that any caps or closures supplied that differ from caps that are currently used have been fully tested for compatibility and effectivity with our products to ensure the highest quality and safety standards are maintained.



Configuration 1



Configuration 2



Configuration 3



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Lids Oxivir® Tb Wipes U.S.: Due to the unprecedented demand for AHP® products, the supply of packaging components is severely constricted. To navigate the shortfall and continue supply we are implementing the new translucent lid for Oxivir® Tb Wipes in the U.S. Products may come in this format or the white flip top lid at this time.

SKU Impacted: US Oxivir® Tb Wipes, 160 ea, Wipes, 12/CT (SKU 4599516)

Download [directions for use of new lid](#) and a [poster](#) here and you can forward to your Oxivir Tb customers.



Current Lid

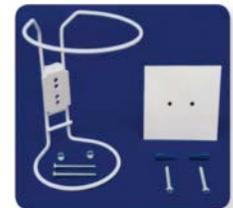


New Iterations



Summary of change for US Oxivir® Tb Wipes, 160 ea, Wipes, 12/CT (SKU 4599516)

- The white traditional lid will be replaced with a new and improved translucent clear lid
- Current label (below left) will slowly transition to show “New and Improved” on the right, the SKU number will not change.
- “Not for Use as Baby Wipe” sticker will be removed from the lid as we transition to the new label. A “Not for Use as Baby Wipe” icon will be on the new product label when we transition.
- Both the brackets: 9P700800 and 9P700826 will still work as shown here
- You may see differences in the wipe substrate during this time, and efficacy will not be impacted



If you have questions regarding this communication, please contact your local Diversey Sales Manager or Diversey Technical Customer Service (TCS) at (800) 558-2332.